



JANUARY 16-24, 2016

Q: What is included in the All-Event Ticket Package?

A: An All-Event Ticket Package provides you an assigned seat to all senior, junior and novice level competitions at Xcel Energy Center. All-Event Ticket Packages include general admission to specified practices at Xcel Energy Center and general admission to intermediate and juvenile competitions at the secondary venue. The Skating Spectacular is not included in the All-Event Ticket Package and must be purchased separately.

Q: What is the Skating Spectacular?

A: Sometimes referred to as the Exhibition of Champions, the Skating Spectacular is a chance for the champions of the week to showcase their talents without the pressure of competition. The champions for all disciplines in the novice and junior division will be featured, as well as all medal recipients on the senior level. Tickets to the Skating Spectacular will be available for purchase at a later date.

Q: Can I choose specific seats for my All-Event Ticket Package order?

A: At this time, you are making a reservation for an All-Event Ticket Package. You may note on your order form your preferred section or area of the arena. Seats will be assigned based on priority of when the order was received, and requests will be accommodated based on this priority. We cannot guarantee specific seating arrangements, however, we will take the special requests into account during the seat assignment process.

Q: What is the schedule of events?

A: Saturday, January 16 is an Official Practice Day, and competition runs Sunday, January 17 through Sunday, January 24. The Skating Spectacular will be held on Sunday, January 24. A full schedule will be provided as soon as it is available.

Q: When will individual tickets go on sale?

A: Individual tickets are expected to go on sale in the fall of 2015.

Q: How does the payment plan work?

A: Available for All-Event Ticket Packages only, the payment plan allows you to spread your total amount due into four payments. 25% will be charged upon receipt, with the additional payments charged on June 2, 2014, January 4, 2015, and June 3, 2015. If your credit card expires during that time, it is your responsibility to contact the Xcel Energy Center Box Office and provide a new credit card number prior to the next payment due date.



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Q: When will I know my seating assignment?

A: Seats cannot be assigned until a final determination of seating configuration has been made in partnership with U.S. Figure Skating. The target date to begin confirming seat assignments is in the summer of 2014.

Q: How can I purchase group tickets?

A: Group sales are currently available for All-Session Ticket Package Reservations. Single session group tickets will be available in the fall of 2015. Call 651-312-3486 for additional group ticket information.

Q: When will I receive my tickets?

A: Tickets will be mailed approximately four weeks prior to the competition.

Q: Where are Practice Sessions held and are they open to the public?

A: Practice Sessions are scheduled to be held at Xcel Energy Center and Bloomington Ice Gardens. Select practices will be open to All-Event Ticket Package purchasers. Practice passes are not sold outside of All-Event Ticket Packages.

Q: Will you be offering a shuttle service from area hotels?

A: Plans for spectator shuttle service will be made at a later date.

Q: Will food or water bottles be allowed into the competition venues?

A: No outside food or beverage will be allowed in Xcel Energy Center or Bloomington Ice Gardens.